

UNITED STATES PATENT APPLICATION

FOR

METHOD AND APPARATUS FOR MEASURING
USER ACCESS TO IMAGE DATA

Inventors: Simon S. Chen
Yen Whei Chow
Todd Tao Zhou

06299260

BACKGROUND OF THE INVENTION

1.
2.
3.
4. 1. FIELD OF THE INVENTION

5 The present invention relates to the field of network analysis in general, and in
6 particular, to HTTP based network analysis.
7

8 2. DESCRIPTION OF THE RELATED ART

9 Many, if not most of Internet based businesses depend on advertising for
10 revenue generation. One common method of generating revenue is to charge for
11 displaying the advertisements or banner images of third parties. In some cases,
12 instead of charging fees, or as partial consideration for displaying such ad banner
13 images, an exchange program is arranged whereby two entities agree to display each
14 other's banner images on their respective Internet sites. As with any form of
15 advertising, it is important to know how many persons are viewing the particular
16 advertisements or banner images, and what percentage of viewers respond to
17 advertisements by clicking on the ads or by responding to the ads in some measurable
18 manner.

19 In the sense that revenue is often advertising based, Internet-based business
20 opportunities can be equated to the television industry. In the television industry, the
21 Nielsen™ rating system is perhaps one of the best known media measurement
22 systems. Established in the 1950's, the Nielsen rating system today utilizes
23 monitoring devices at a set of selected user sites to monitor television viewing habits.

4 The Nielsen rating system does not provide information regarding the
5 advertisements that were watched by the viewers. For example, the Nielsen rating
6 system may report that 10 million viewers watched a particular television episode
7 during one particular week. However, no indication is provided regarding the number
8 of viewers that watched a particular advertisement -- which was shown during that
9 television episode and was also shown at other times, on the same and other channels
10 -- during that week.

21 Further, and perhaps of more relevance to the present invention, it is
22 essentially not possible to collect data from all "broadcasts" at the source in a

Any number of Internet statistics gathering tools have become available in recent years. In general, these tools can be divided into two categories. First, a large number of tools are available for gathering statistics at the source, e.g., the individual servers. These tools can provide information on the number of Internet pages served, the number of advertisements served, etc. Unfortunately, because they are gathering information from the individual sources, these tools cannot provide a complete picture of the penetration of a full advertising campaign and they are limited in ability to provide information on the demographics of the individuals viewing the advertisements.

Tools are also available to gather information at the viewer's site. Unfortunately, these tools are also limited in their information gathering capability. For example, it is often reported that a particular number of viewers viewed a particular uniform resource locator (URL) during a particular time period. Unfortunately, these tools are not able to report information on individual advertisements viewed. For example, even if it is known that a URL identifies an advertisement, the URL does not necessarily uniquely identify any particular advertisement. This is in part because the advertisements are often "served" from an ad server which rotates advertisement banner image images under the same URL.

21 What is needed is a system which can accurately measure the number of on-
22 line users that are presented with specific advertisements, and which can provide

1 additional statistical reporting regarding user interaction with specific advertisements
2 or other image data.

3 Accordingly, it is an object of the present invention to provide a method and
4 apparatus which accurately measures the number of times a banner image image (or
5 other image) is viewed by a network user, and which identifies the unique images
6 viewed by each particular on-line user.

7 It is still another object of the present invention to accomplish the above-stated
8 objects by utilizing a method and apparatus which is simple in use and design, and
9 efficient in reducing interference with the normal operation of a user's computer.

10 The foregoing objects and advantages of the invention are illustrative of those
11 which can be achieved by the present invention and are not intended to be exhaustive
12 or limiting of the possible advantages which can be realized. Thus, these and other
13 objects and advantages of the invention will be apparent from the description herein
14 or can be learned from practicing the invention, both as embodied herein or as
15 modified in view of any variation which may be apparent to those skilled in the art.
16 Accordingly, the present invention resides in the novel methods, arrangements,
17 combinations and improvements herein shown and described.

DISEASE

SUMMARY OF THE INVENTION

In accordance with these and other objects of the invention, a brief summary of the present invention is presented. Some simplifications and omissions may be made in the following summary, which is intended to highlight and introduce some aspects of the present invention, but not to limit its scope. Detailed descriptions of a preferred exemplary embodiment adequate to allow those of ordinary skill in the art to make and use the inventive concepts will follow in later sections.

According to broad aspects of the invention, methods and apparatuses for providing information regarding the number of visits to pages on a data network such as the Internet and banner images encountered on network pages are described. The described embodiments overcome a number of issues faced by prior art systems, including providing for improved accuracy in measuring the number of times a banner image or advertisement is viewed; providing improved methods and apparatuses for efficiently identifying unique banner images viewed; providing an improved method and apparatus for configuring a network user's computer so that interference from the collection of data with the normal operation of the computer is minimized; providing an improved method and apparatus for efficiently calculating an image checksum to allow unique identification of a banner image viewed by an end user; and providing an improved method and apparatus for determining whether the network user has used the *BACK* button of an Internet browser to view a page and, if so, to accurately count the number of banner images viewed.

BRIEF DESCRIPTION OF THE DRAWINGS

Figure 1 is a representation of an Internet page as may be monitored by an embodiment of the present invention.

Figure 2 is an overall diagram of a network as may be utilized by an embodiment of the present invention.

Figure 3A is a high level block diagram of a first embodiment of a client computer as may be utilized by the present invention.

Figure 3B is a high level block diagram of a second embodiment of a client computer as may be utilized by the present invention.

Figure 4 is a flow diagram illustrating a data collection method as may be implemented by an embodiment of the present invention.

Figure 5 is a flow diagram illustrating a method of identifying banner images in Internet pages as may be utilized by the present invention.

Figure 6 is a representation of an Internet page using frames as may be monitored by an embodiment of the present invention.

Figure 7 is a flow diagram illustrating a method of monitoring frame pages as may be utilized by an embodiment of the present invention.

Figure 8 is a flow diagram illustrating a method of BACK button processing as may be utilized by an embodiment of the present invention.

Figure 9 is a diagram illustrating certain panel member demographics which may be utilized by an embodiment of the present invention.

1 Figure 10 is an illustration of a report format as may be utilized by an
2 embodiment of the present invention.

3 Figure 11 is an overall flow diagram of a method of retrieving images as may
4 be utilized by the present invention.

5 For ease of reference, the numerals in all of the accompanying drawings are
6 usually in the form "drawing number" followed by two digits, xx; for example,
7 reference numerals on Figure 1 may be numbered 1xx; on Figure 3, reference
8 numerals may be numbered 3xx. In certain cases, a reference numeral may be
9 introduced on one drawing and the same reference numeral may be utilized on other
10 drawings to refer to the same item.

11

0629920 : 04

DETAILED DESCRIPTION OF
THE EMBODIMENTS THE PRESENT INVENTION

I. OVERVIEW OF HTML FOR BANNER IMAGES

Figure 1 illustrates an Internet page 101 which includes a separate image 102 that could be a hyperlink represented as a graphic "button", or a banner containing an advertisement. The image 102 is also referred to herein as a "banner image," "image," "advertisement" "banner" or simply an "ad." A network user viewing the Internet page (a "viewer," "end user" or "panel member") may ignore the banner image 102, simply look at the banner image 102 or, more actively, select the banner image 102 (such as by clicking on it with a cursor control device). By selecting the banner image 102, the viewer may be presented with another Internet page which may provide, for example, another page of information or another page providing more detail on a company placing an advertisement or on a product being advertised in the banner image 102. Alternatively, the banner image 102 may provide one form or another of rich new media such as audio or video programming content.

Internet pages are typically constructed using a programming language called hypertext markup language (HTML). It is, in fact, the HTML code which is transmitted from an Internet server to the requesting machine in response to a viewer requesting a particular Internet page or site (identified by its uniform resource locator or "URL"). Internet pages which include banner images 102 have encoded in their HTML what will be termed herein "anchor pairs". An anchor pair comprises the HTML code for the URL to contact if the user selects the banner image 102, together

with the URL for the image to display in the banner. An example of an anchor pair is shown below in Table I.

TABLE I
ANCHOR PAIR

```
href="http://www.digitalriver.com/dr/v2/ec_MAIN.Entry17c?
CID=5560&SID=6505&SP=10007&PN=5&PID=100853">Buy Speedlane Software
Online!</A> </FONT></B></P><TABLE WIDTH="120" BORDER="0"
CELLPADDING="0" CELLSPACING="0" ALIGN="RIGHT"><TR>
<TD><IMG SRC="/graphics/spacer.gif" WIDTH="20" HEIGHT="4" BORDER="0"
ALIGN="BOTTOM"></TD><TD><a
```

There is not necessarily a one-to-one correspondence between advertising images and the URL encoded in the HTML for the anchor pair. In fact, there may be a many-to-many correspondence. For example, the advertising image may be provided from an advertising server. Thus, the particular image served may vary every time that an Internet page is accessed although the URL for the page remains constant. An example of the HTML for this is shown in Table II.

TABLE II
ANCHOR PAIR

```
<a href="/cgi-bin/gen_addframe.cgi?addhref=http://209.1.112.252/cgi-
bin/redirect/follow.cgi%3fdc%3dsCA%2bz94086%2bcUS%2bgM%2baR%2bm9%2bn9%2bi
H%2blG%2beS%2bjP%2bqC%2buO%2bw0%2bh2058%2bd1%2bd2%2bd4%2bd7%2bd11
%2bbN%2bo5%2btF&login=xxxxx" onMouseOver="self.status='Please click on the banner
for more information'; return true" target="_top">

</a></td></tr>
```

Moreover, the same advertising image may be associated with any number of URLs. For example, a particular advertiser may contract with multiple advertising server companies to place its advertisement on multiple Internet pages. There will be at least one, if not many, different URLs used by each advertising server company to serve the advertisement.

Thus, it is not possible to accurately track the number of times an advertisement is viewed by simply tracking URLs.

II. OVERVIEW OF AN EXEMPLARY EMBODIMENT FOR
TRACKING INTERNET BASED ADVERTISEMENT VIEWING

Similar to the Nielsen rating system, it is possible to recruit a panel of viewers which provide a statistically representative sample of a population of data network users, such as Internet users, in order to provide statistically interesting data regarding data access habits and preferences.

In one exemplary embodiment, an index group of approximately 2000 Internet users was developed using random digit dialing to insure demographic accuracy and projectability of the panel member's behavior to the population of Internet users. After demographic profiles of the index panel were established, an additional 23,000 (for 25,000 total) members that fit the demographic profiles were selected via Internet recruiting. Internet recruiting is a relatively cost effective method of recruiting panel members. Periodic, e.g., quarterly, re-calibration of the index panel is employed in

1 the process of recruiting new panel members to reflect the changing population of the
2 Internet user community.

3 When a panel member is selected, the panel member completes a survey
4 which identifies certain key demographic and psychographic data to allow a profile of
5 the user to be built. As will be described below, the panel member then instructs his
6 or her computer to allow the collection of information regarding advertisements
7 received by the panel member's computer while the panel member is "surfing the
8 Internet".

9
10 *III. OVERALL ARCHITECTURE*

11 Figure 2 provides a high level overall view of the architecture of one preferred
12 embodiment of the present invention. In Figure 2, the general relationship among the
13 features of the system is shown as used in a distributed network environment 210
14 such as the Internet.

15 A plurality of panel member client/viewer terminal devices or computers 201
16 are configured to collect information relating to specific banner images 102, such as
17 advertisements. These advertisements are typically viewed as a result of accessing
18 world wide web sites or pages on the Internet 210. The panel member computers 201
19 may be based on any of a number of platforms executing various operating systems
20 and browsers. For example, the platform may be executing any of a number of
21 different operating systems including UNIX, the Macintosh OS™, or the Windows™
22 operating system. The platform may also be executing any of a number of Internet
23 browsers including, for example, browsers available from Netscape Corporation or

1 Microsoft Corporation or browsers available from online service providers such as
2 AOL, Compuserve or Prodigy. Advantageously, the present invention requires little,
3 if any, modification for use on these varying platforms and is relatively simple to
4 install.

5 It should be understood that the references to specific programs or components
6 typically found in general purpose computer terminals and servers, related to but not
7 forming part of the invention, are provided for illustrative purposes only. References
8 to computer programs and components are provided for ease in understanding how
9 the present invention may be practiced in conjunction with known types of on-line
10 database and data network/Internet applications. Moreover, it is important to
11 understand that the various components of the system contemplated by the present
12 invention may be implemented by software programs, by direct electrical connection
13 through customized integrated circuits, or a combination of circuitry and
14 programming, using any of the methods known in the industry for providing the
15 functions described herein without departing from the teachings of the invention.
16 Those skilled in the art will appreciate that from the disclosure of the invention
17 provided herein, both programming languages and commercial semiconductor
18 integrated circuit technology would suggest numerous alternatives for actual
19 implementation of the functions herein that would still be within the scope of the
20 present invention.

21 In one preferred embodiment, the computers 201 are further configured with a
22 proxy server architecture. Use of the proxy server architecture provides a number of

3 Data is collected by a proxy server 306 when a panel member's computer 201
4 accesses a distributed network 210. The collected data is transmitted back over the
5 distributed network 210, in this example the Internet, and is reported to a panel server
6 221. The collected data includes, among other items, a banner image link URL, a
7 banner image URL, and a checksum/length field for each banner image 102 presented
8 to or viewed by a panel member. The panel server 221 receives the collected data,
9 and logs it in one or more data logs 307.

10 The panel server 221 preferably executes on a NT/Pentium based general
11 purpose computer. In the described embodiment, a plurality of panel servers 221 are
12 provided in order to assure high availability and fast user access. The particular
13 number of panel servers 221 may vary from embodiment to embodiment and may
14 depend on such as factors as the size and speed of the panel server 221, the number of
15 panel members in the sample population, etc.

16 The panel server 221 also provides the collected data to a database server 233
17 for further processing. The database server 233 performs the function of overall
18 database management for the system of the present invention. In the described
19 embodiment, an Oracle relational database server is utilized. However, alternative
20 embodiments may utilize any of a number of database servers and, in fact, the
21 database server 233 may utilize either a relational or non-relational database without
22 departure from the spirit and scope of the present invention.

8 The database server 233 stores the banner images 102 for each unique banner
9 image 102 that is encountered. The database server 233 performs the function of
10 correlating the foregoing data to generate reports, as will be described in greater detail
11 below.

19 Subscribers to the system may access the database in order to obtain reporting
20 on advertisements viewed. In the described embodiment, the subscribers may access
21 the database through a HTTP server 235. In alternative embodiments, subscribers
22 may be given alternative access. For example, subscribers may be given direct dial-in
23 access or may be provided with reports periodically by facsimile, mail or email.

1
2
3
4 IV. CONFIGURATION OF THE PANEL MEMBER'S COMPUTER

5 One method of configuring a panel member's computer is illustrated generally
6 in an exemplary embodiment shown in Figure 3A. In Figure 3A, a panel member's
7 computer 201 is configured by installing metering software 303 designed to intercept
8 messages communicated between the operating system 304 and a browser 305. While
9 this technique may be utilized in certain embodiments of the present invention, design
10 and development of metering software 303 for each of the many platforms which may
11 need to be supported is likely to be cumbersome because the metering software 303
12 must be customized for each browser/operating system combination. It should be
13 noted that configuration of a panel member's computer 201 may be accomplished by
14 any of a number of techniques that implement the foregoing functions without
15 departing from the inventive aspects of the present invention. For example, in the
16 embodiment described above, the present invention combines the proxy server 306
17 with a browser 305 to intercept messages communicated between the operating
18 system 304 and a browser 305 (see Figure 3B).

19 It has been discovered that it is advantageous to configure the
20 computer 201 as illustrated in Figure 3B, by providing the proxy server 306 to collect
21 data related to the banner images 102 accessed by a panel member. One distinct
22 advantage of use of the proxy server 306 over metering software 303 is that use of the
23 proxy server 221 allows for the development of relatively portable code.

[illegible]

- 1
- 2
- ~~3~~
- ~~4~~
- 5
- 6
- 7
- 8
- 9
- 10
- 11
- 12
- 13
- 14
- 15
- 16
- 17

Sub
Paz

The proxy server 306 then initiates generation of what will be termed a "captured data record" (Block 404). The captured data record provides information relating to the URL request, the HTML data received, the panel member's use of the Internet page, and advertising banner images 102 encountered on the Internet page. In one embodiment of the present invention, the captured data record preferably comprises the information identified below in Table III:

TABLE III

	FIELD	DESCRIPTION
1	VERSION NUMBER	Version number of proxy software
2	SITE ID	Used by the panel server and database server to identify the panel member's computer
3	USER ID	Used by the panel server and database server to identify the panel member
	REQUESTED URL	The URL requested by the panel member

4		
5	METHOD	HTTP methods supported by the target of the hypertext link. The most common methods are GET, HEAD and POST.
6	REFERRER	The URL of the referring page (only applicable in the case of a hyperlink)
7	REQUEST TIME OF URL (GMT)	The time of day that the user requested the URL (in GMT)
8	REQUEST TIME OF URL (LOCAL)	The time of day that the user requested the URL (in local time)

In addition, the following fields, shown in Table IV are generated or collected for each banner image 102 found in the HTML page that is viewed:

	FIELD	DESCRIPTION
9	BANNER IMAGE ANCHOR URL	The URL of the banner image 102 anchor (page to go to if the panelist clicks on the banner image 102)
10	BANNER IMAGE URL	The URL of the banner image 102
11	CHECKSUM	A calculated checksum for the banner image 102.
12	LENGTH	The length of the banner image 102 in bytes

The length of each captured data record is approximately 500 bytes. Keeping the amount of captured data which must be transmitted to the panel server 221 minimal is important to avoid undue interference with the performance of the panel member's computer 201. The operation of the present invention must be as unobtrusive as possible so that it does not unnecessarily interfere with the panel member's experience while accessing the Internet. Interference with the panel member's experience may result in changes in the behavior of the panel member and,

It should be noted that in alternative embodiments, alternative types of browsing data may be transmitted with the captured data record, which may have an impact on the overall length of the captured data record and the level of useful information collected. For example, in addition to transmitting the URL of the banner image 102, the full image may be transmitted. While transmitting the full banner image 102 may provide useful information for the analysis engine 234, transmission of the full banner image 102 is relatively expensive both in terms of bandwidth consumed in transmission of the image and in terms of storage requirements.

20 While using only a portion of the banner image 102 to calculate a checksum
21 can advantageously reduce processing requirements, it does not provide the same
22 level of assurance that the checksum will represent a unique value identifying, for
23 example, an advertisement, as would be provided if the checksum were calculated for

At times there may be only minute differences between two images 102, such as where two advertisements are produced by a single advertiser. In such a case, if the differences do not occur in the recurrent bytes sampled to generate the checksum, the checksum will not uniquely identify the advertisement image. To overcome this problem, the total length of the advertising image is calculated in addition to the checksum. In one embodiment of the present invention, the length of the banner image 102 in bytes is determined and provided in the captured data record for the page.

It is worthwhile pointing out that in alternative embodiments, alternative information may be used to uniquely identify a banner image 102. One example was briefly discussed above—storing and transmitting the entire banner image 102, with the inherent sacrifice in storage and transmission bandwidth. As also discussed above, a checksum could be calculated on the entire banner image 102 with the inherent additional costs in processing, storage and transmission requirements. For

1 purposes of the discussion herein, data uniquely identifying a banner image 102,
2 regardless of the method used to generate the identifying information, will be referred
3 to generically as a "unique banner image identifier". Generating a unique banner
4 image identifier for identifying a specific image eases the process of counting and
5 analyzing the number of times a particular image has been displayed.

6 Unlike the banner image data, certain of the fields in the captured data record
7 may be determined prior to receiving the HTML data (e.g., USER ID and REQUEST
8 TIME OF URL) while other fields will necessarily have to be determined after the
9 HTML data is received. In any event, the HTML data corresponding to the requested
10 URL is eventually received by the proxy server 306 (Block 405). The proxy server
11 306 then passes the HTML data onto the browser 305 (Block 406).

As one important aspect of the present invention, the proxy server 306 examines the HTML data to find additional banner images 102. Each captured data record may include data relating to 0-*n* banner images 102, depending on the number of banner images 102 found in the HTML data. The proxy server 306 completes its generation of the captured data record and communicates the captured data record over the network 210 to data log 307 (Block 407). The data are also communicated over the network 210 to the panel server 221 (Block 408).

Turning now to Figure 5, a method of identifying banner images 102 as may be implemented in the described embodiment is illustrated. Initially, the HTML code of a page that a panel member is viewing is scanned for anchor/banner image 102 pairs (Block 501). As described above, anchor/banner image 102 pairs contain the

7 The system of the present invention is designed to perform the foregoing
8 processes even if the HTML page received utilizes frames technology. An HTML
9 page using frames is shown in Figure 6. Since there are 3 sub-pages in the
10 exemplary page illustrated by Figure 6, there will be 4 URLs downloaded by the
11 browser. They are represented generally as:

The downloading sequence is typically the "Main frame" first, followed by the three sub-pages. The three sub-pages are downloaded concurrently via multithreads by the browser 305. As was described above, the proxy server 306 is designed to transmit to the panel server 221 one captured data record for each HTML page viewed. In non-frames HTML, a single HTML page corresponds to a single URL being downloaded by the proxy server 306. As is seen, in a frame HTML page, a single page may require multiple URL requests. However, it is still desirable to send a single data record that corresponds to the panel member's access of the multi-frame

10 If the tag is found, the system initiates the identification of any sub-frames that
11 may exist. As understood by those skilled in the art, sub-pages of a frame are
12 typically received by the user's computer 201 within a predetermined amount of time
13 after the main frame is received. In the present invention, all pages received before
14 the next hyperlink selection or the entering of a URL by a panel member (a page with
15 a FRAME tag), are identified as sub-pages (Block 704). The length of all sub-pages
16 is included with the length determined for the main page, and the combination of data
17 is included in the captured data record for the main page (Block 705). In addition, all
18 banner images 102 in each of the sub-pages is identified using the processes described
19 above, and the data for such images 102 are generated along with the captured data
20 record of the main page (Block 706). As can be seen, the data related to each sub-
21 page is handled in combination with the data for the main page of a multi-frame page.

Turning now to Figure 8, a method for accounting for use of the BACK button of a browser 305 is explained. When a user clicks the BACK button of the browser

8 The reloaded page normally has HTTP status code 304: no new content
9 (Block 802). Thus, if a page has banner images 102 and the reload page is returned
10 with a status code 304, special handling of the HTML page is provided in the present
11 invention in order to avoid the loss of banner image 102 information. This handling
12 is done in one of two ways dependent on whether the banner image 102 is static or
13 dynamic.

14 *Static banner images* -- Static banner images are banner images 102 which do
15 not change each time a browser reloads a HTML page. Therefore, when the user
16 selects the BACK button, the static banner images 102 in that re-visited page do not
17 change and the user sees the same banner image 102 again. As was just mentioned,
18 when the HTML page has a status code 304, there is no new content and therefore the
19 proxy server 306 does not parse the HTML code for banner images 102. According
20 to one aspect of the present invention, when the proxy server 306 detects the status
21 code 304, it sends a message to the panel server 221 stating that the previous page has
22 already been visited (Block 803). The panel server 221 communicates the message to
23 the database server 233. The analysis engine 234, which is configured to recurrently

Assume, for example, the user visits an Internet page <http://domain.com/page1.html> with 2 banner images B1 and B2. The proxy server 306 will send a message to the panel server 221 with the content: <http://domain.com/page1.html>, 200, B1, B2, where 200 is the status code for the page (normal). If the user then visits another page, <http://domain.com/page2.html>, the proxy server 306 sends a message with the content: <http://domain.com/page2.html>, 200. If the user then selects the BACK button of the browser 305, the record: <http://domain.com/page1.html>, 304 is sent to the panel server 221, inserted into the database server 233 and then the analysis engine 234 searches its previous records for the entries for the page <http://domain.com/page1.html> and copies the banner images 102 from that entry such that the final entry in the database server 233 records is:

<http://domain.com/page1.html>, 304, B1, B2.

19 *Dynamic banner images* -- Dynamic banner images are banner images 102
20 which change each time a page is accessed even if the HTML page which contains the
21 banner images 102 does not change. It is possible that an Internet page contains both
22 static and dynamic banner images 102. For example, assume page1 contains two
23 banner images 102 (as was described in the previous example), banner images B1 and

3 As has been discussed, one of the difficulties in collecting and analyzing
4 information regarding advertisements or banner images 102 on the Internet is that
5 there is a many-to-many relationship between the advertisements and URLs
6 identifying the advertisements. It has now been described that for each
7 advertisements viewed, the panel member's computer 201 reports, among other data,
8 the banner image URL, a banner image checksum and a banner image length. The
9 analysis engine 234 uses this information to uniquely identify the advertisements
10 viewed.

Turning to Figure 9, an overall flow diagram for finding an actual banner image 102 viewed by a panel member is shown. As has been described, for each HTML page viewed by a panel member, information collected and prepared in a data capture record is sent from the panel member's computer 201 to a proxy server 306 and eventually, to database server 233 for analysis by analysis engine 234. The information contained in a data capture record, detailed in Tables III and IV, includes for each banner image 102, the banner image 102 anchor URL, the banner image 102 URL, the banner image 102 checksum and the banner image 102 length (as shown in Table IV).

20 The first time a banner image 102 is accessed by a panel member's computer
21 201, the banner image 102 is stored in the database 223. Stored banner images 102
22 are also referred to as "banner image masters". A banner image master comprises the
23 image together with the checksum/length calculated for the image. Each time a

1 image 102 having a checksum/length value matching the reported checksum length
2 was not found in the distributed network 210 (Block 921).

3 If a match was found during one of the retry processes (branch 916), the image
4 and its checksum/length value are added to the database (Block 922).

5 Table V further illustrates the processing performed by the analysis engine 234
6 for possible HTML return codes and banner image 102 information (see Table III and
7 IV), the cause associated with the return codes, and the processing required by the
8 analysis engine 234 for handling particular page conditions. In Table V, "An"
9 represents the anchor link of banner image 102, "In" represents the image of the
10 banner image 102, "Ln" represents the image length, "Cn" represents the image
11 checksum, "-1" for the length represents an unknown image length and Ax,Ix,Lx,Cx
12 represents any other existing data.

13
14 TABLE V
15 HTML RETURN CODE / BANNER IMAGE 102
16 INFORMATION PROCESSING

Case	Why It Happens	Process Needed
200 only	Full HTML page retrieved, page contains no banner image 102	Normal process; send information from Table III to panel server

200+An+In+Ln+Cn	Full HTML page retrieved, page contains banner images(s) 102	<ol style="list-style-type: none"> 1. If (An,In) does not exist, new banner image 102 master will be created with (Ln,Cn) 2. If (An,In) exists with (-1,0), replace this banner image 102 with data (Ln,Cn) 3. If (An,In) exists with multiple (Ln,Cn), create a new one.
200+An+In+-1+0	Full HTML page retrieved. Page contains banner image 102(s) but the banner image 102 is already in browser's cache.	<ol style="list-style-type: none"> 1. If (An,In) does not exist, new banner image 102 master should be created with (-1,0). 2. If (An,In) exists and only has one instance of (Ln,Cn), do not create new banner image master. Existing banner image 102 will be used. 3. If (An,In) exists with multiple (Ln,Cn), random pick one.
304 only	HTML page in cache. No image(s) is loaded by browser.	<ol style="list-style-type: none"> 1. Copy all banner images 102 from latest 200 page. 2. If no 200 page is found, ignore banner images 102.

304+An+In+Ln+Cn	<ol style="list-style-type: none"> 1. HTML page in cache. 2. New banner image 102 found. Banner image 102(s) can be created from sub-frame page or Java script. 3. Image 102 is retrieved also. 	<ol style="list-style-type: none"> 1. Copy banner images 102 from latest 200 page. 2. If (An,In,Ln,Cn) exists, ignore the new banner image 102. 3. If (An,In)s exist but have different (Lx,Cx), replace all copied (An,In,Lx,Cx) with new (An,In,Ln,Cn). 4. If (An)s exist but have different (Ix,Lx,Cx), replace all copied (An,Ix,Lx,Cx) with (An,In,Ln,Cn). 5. If no match, create one. <p>Note: All (An,In,Ln,Cn) etc. in 304 case only talk about the banner image 102 instances copied from 200 page.</p>
304+An+In+-1+0	<ol style="list-style-type: none"> 1. HTML in cache. 2. New banner image 102 found. 3. Banner image 102 is in browser's cache, so no banner image 102 is reloaded. 	<ol style="list-style-type: none"> 1. Copy banner images 102 from latest 200 page. 2. If (An,In) exists, use copy version 3. If (An) exists, replace (An,Ix,Lx,Cx) with (An,In,-1,0) 4. If no match and there is only one banner image 102 in 200 page, drop old one use new one (An,In,-1,0) 5. If no match and there are multiple banner images 102 in 200 page, create a new banner image 102.

n 304+null+In+Ln+C	1. HTML page in cache 2. New image(s) is retrieved	1. Copy banner images 102 from latest 200 page 2. If (Ax,In,Lx,Cx) exists, replace it with (Ax,In,Ln,Cn) 3. If no match, ignore
304+null+In+-1+0	1. HTML page in cache 2. Image reloaded but either the image is redirected to a cached image or returned with 304	ignore

VI. SUBSCRIBER REPORTING

Once the foregoing data has been collected, the system of the present invention generates comprehensive subscriber reports. The reports include data detailing top Internet sites accessed during a particular period, Internet site reports detailing specific information on activity at particular sites, and ad summary reports summarizing information relating to particular advertisements or banner images 102. The reports may cover any given time period, for example, weekly, monthly or quarterly time period.

In particular, in the described embodiment, five reports are provided showing information relating to top Internet sites including: (i) Top Internet Sites by Unique Site, (ii) Top Internet Sites by Property, (iii) Top Referring Sites by Unique Site, (iv) Top Internet Sites by Domain and (v) Top Navigation Guides by Unique Site. The reports provide information regarding site audience, Internet activity and profile

4
5